

DISKEEPER FOR STATE & LOCAL GOVERNMENT

“We have several monitoring apps in place to alert us of possible system problems. Before Diskeeper we would have alerts on various system issues. Most of the problems turned out to be minor in nature but time (man hour) consuming. Those alerts have significantly dropped off. Diskeeper is now monitoring and doing automated maintenance on systems that tended to be turned on and forgotten about. That translates into more resources dedicated to other projects.”

Brad Meyers, Director Information Systems, Duckett Creek Sanitary District

“Diskeeper looks good and has improved our defrag processes. The product pays for itself and saves us the trouble of arranging an outage to defrag the servers.

I have the Diskeeper EnterpriseServer installed on the servers with terabyte volumes. With your software engineer’s assistance, we configured the specific volumes to concentrate on the file defragmentation.”

Ricky Shank, Information Technology Department, Jacksonville City

“Our desktops are Dell AMD Opteron PCs. Due to our use of Diskeeper we have extended life of the units by 2-3 years. You don’t have to refresh the systems as often. They can be bumped down to divisions that don’t require the speed and performance that development or CAD system and GIS users would require. A PC costs \$685 to \$950 and our normal refresh is every 4 years originally; now it is every 5 years. A quarter of our users’ systems with Diskeeper installed are 6 – 7 years old and they still come up fast with the performance almost as good as the new, considering the older hardware and memory that the unit has installed.

“I believe in both Diskeeper and Undelete. I recommend Diskeeper to all of my colleagues and work staff, and to outside clients. Knowing that the system is doing defrag on the fly while you work, makes the data quicker to find, and the hard drive operates at optimal performance.”

Gary K. McDonald, Information Systems, San Joaquin County Public Health Services

“The best results I have obtained from Diskeeper and its automatic defrag feature, came from installing it on ten older HP DL360 Windows servers. Prior to installing Diskeeper, these servers regularly experienced BSOD’s. After installation of Diskeeper with the Automatic defrag, crashes are nonexistent. After that experience I always install Diskeeper on any Windows server whether physical or virtual.

“Since Diskeeper helps considerably in making older machines more stable, I won’t leave home without it!”

Karl Wiggins, Network Engineer, Sacramento Employment & Training Agency/Head Start

"I started using Diskeeper about five years ago to address a specific problem which was slow performance out of a back-end database server. It worked so well that we have since installed Diskeeper with InvisiTasking on all of our critical servers.

"I like running Diskeeper with automatic defrag on servers because I don't have to log in to manually run a defrag or schedule one during off hours because the drive in question needs to be dismantled. Diskeeper runs as a Windows service and quite simply keeps all the drives defragmented."

Charlie Powell, Network Administrator, City of Durango

"We are using Diskeeper's Instant Defrag and have it running on a server connected to an array of 17 disks which we use for backups. Diskeeper really helps us keeping that box defragmented so that our nightly backups run smoothly.

"The problems we were having prior to deploying Diskeeper were these: We had moved our backups from tape to an attached disk unit of 1.5TB in size. Backups would fail due to fragmentation of the new disk and I was unable to keep the disk defragmented with either the Windows built-in utility or any of the free disk defraggers I found.

"The Syncsort technician, our backup vendor, suggested we try Diskeeper. Because the Automatic defrag is always running in the background it was able to keep up with the heavy fragmentation happening to the disk and our backups stopped failing. We have since moved to a 24TB backup system and upgraded to the Diskeeper EnterpriseServer and have not had any further trouble due to disk fragmentation."

Tim Willett, Information Systems Analyst, San Joaquin County EEDD

"Diskeeper has improved the performance quite a bit on our SQL servers. One runs a Content Management package that serves up our Customer Utility Billing statements and allows customers to access their bills online from home. We were having performance problems as there are 500 GB of documents that it manages and indexes. New files are added and old files are deleted each day. The disk was highly fragmented. Installing and running Diskeeper easily improved the overall performance by 25%.

The other server runs our ESRI GIS database (large maps with data attached to spacial points in a geodatabase). The database on this server is constantly growing & changing and performance is always an issue. We've frequently run the SQL based file indexing function to improve performance. We noticed that the drives were highly fragmented. Installing and running Diskeeper improved the overall performance by 10% - enough to be noticeable when pulling up a map."

Mark Mercer, Information Technology Supervisor, Board of Public Utilities