MANUFACTURING SITES
BRING DOWN COSTS WITH DISKEEPER

"Diskeeper saves administrators lots of time and is sure to bring down costs. The simple to use software is efficient, works behind the scenes speeding up the system and not using up resources when the system is busy. Our help desk calls have been virtually eliminated with respect to performance related issues and management of the product is a breeze. We used to have at least two or three calls a week. The most frustrating thing was going to a users' desk to perform a task and then having to clean up the PC and defragment manually it which would consume the afternoon. Now most upgrades and fixes can be done remotely which saves a tremendous amount of time and allows you to focus on core responsibilities.

"The other aspect of Diskeeper that I find very helpful is the Administrator reporting of low disk space on our Servers and Computers so we can eliminate the chance of running out of space on a machine without us knowing it."

Barry Cuttress, Systems Administrator, Abitibi Bowater   #474 on the Fortune 500 list

"You will not be disappointed by Diskeeper. I never did like the Windows defrag tool and this product does the trick. My PC & hard drive life are much longer now because of it. After four years, the PC's still run like new. We see the same results for our servers.

"One of the best features is the Automatic defrag. I have 100 PC's here at this manufacturing facility and you will never hear a user complain about their PC being slow unless it has to do with a network issue. I have all the PC's set to Auto defrag on the weekly-based pattern which works great; the users never notice it.

"There are many other great options that you can chose to include. I would recommend this software to any IT person who is looking for a very good, powerful defragment tool."

Moe Kassem, IT Support Analyst, *REXAM IM Centre of Excellence*

"We have noticed a smoother running and more stable Datacenter environment since the installation of Diskeeper.

"I can definitively tell you that our HelpDesk calls have been reduced and that our overall user experience is more positive. From an administration standpoint, this is very easy to use and deploy within the domain. Overall, it has been a positive experience and a valuable product."

Robert Brown, Branch Systems Administrator, Simpson Strong-Tie

"Every server we have implements RAID, typically RAID 1 for the OS and a RAID 5 for data. Before we enabled the Automatic defrag I would periodically log into each of our 25 servers and run defrag now and then. Each server had at least 2 drives, so it was time consuming because I'd have to log into each server, defrag the C:, then check back later and do D: when C: was done.

"The fact that Diskeeper just works in the background without my having to do anything is where I see the most benefit. Diskeeper prevents problems from occurring."

"I have not had any fragmentation-related performance problems, nor have I had to spend any time even thinking about it. Diskeeper just keeps things orderly for me."

Dan Nease, Information Systems Manager, Mobile Computing Division, Trimble Navigation

"We currently use Diskeeper with our SAS Business Intelligence software and it makes significant improvement on the performance of the application. The batch processes used to take 6-8 hours to run, and the Windows built-in defrag would sometimes lock the files and cause the batch processes to fail. Once Diskeeper was installed, we could see that it was defragging the file system continuously and our batch processing times dropped to 4 hours. We have IntelliWrite enabled and that's why we see the performance increase."

Sidney Wong, Technical Lead, CHEP

"We run an application that specifically benefits from Diskeeper - a SQL-based large database program that keeps all of its data in one huge file. Diskeeper keeps the drive optimized so efficiently that we've noticed a significant decrease in database lockups. Also, our Exchange server gets a big boost from Diskeeper.

"Our ROI has been in productivity savings. The IT staff does not have to run utility and maintenance programs to keep the servers optimized and running smoothly as when new. This saves us at least twenty IT hours per month. Because of the continuous optimization of the user programs on the servers, our users have experienced a 99.97% uptime over the past 12 months. The prior 12 months was only about 91% uptime due to all the disk-related issues. I was hired about that time and insisted that we install Diskeeper on all the servers. This has definitely paid off."

Mark A. Gainer, Director, Information Technology. Banker Steel Company