

# **UNDELETE SAVES TIME AT MANUFACTURING SITES**

"Undelete does exactly what is asked plus gives us the ability to recover multiple file versions for Office files. Even though Microsoft has Shadow Copy technology in recent years, we still prefer Undelete. We use it on two 64 bit file servers and it works with no muss, no fuss! I recommend Undelete to other I.T. acquaintances over the years because we haven't had any disasters!"

## John Mirtle, Network Administrator, RGO Office Products

"The uses for Undelete in our IT department have been numerous. I receive a lot of HelpDesk requests for 'accidental deletions' and it is always something that is mission critical. With the help of Undelete, I can easily browse to the deleted file and restore it in a matter of minutes. Undelete saves us time because we don't have to go digging through the backups, load the correct media, search for the file, and then restore it.

"Another advantage is the ability to keep multiple versions of a file. Inevitably, we also get those calls where someone has 'accidentally' wiped out half the rows in a spreadsheet and saved it 'without realizing it.' Undelete gives us the ability to look up that file and find a previous version. It is a very important addition to our backup solution."

### Dan White, Network Administrator, Ameriwood Industries - Dorel

"It is much easier now for us to recover files on our servers with Undelete. Previously our only option was to recover files from tape which is a big pain when someone does not know what day the file was deleted. It could take many hours to locate and retrieve the file they want.

"We normally use Undelete to recover files that have been deleted from network shares / distributed file systems. Historically, this has been an issue as the Windows recovery bin did not catch network share deletes. I'm not aware of ANY files that we were unable to retrieve. This makes our department look good and we like that!"

### Jeff Hafer, Application Programmer / Analyst, Batesville Tool & Die

"The Undelete server software that we use on all our Regional Servers is undoubtedly worth every penny. It has saved our Techs numerous hours in restoring files inadvertently deleted as opposed to having to restore from backup tape."

### Michael Lucas, Gancom (Division of Gannet Fleming)

"Undelete is an absolute must for any file server and recommend it to any companies I may contract with. I can get deleted files within minutes versus looking through backups or disk images. There have been many times when a file has been created and deleted in the same day and never captured within a scheduled backup. But it will always be in the Undelete recycle bin."

Lou Cancilla, IT Manager/Mechanical Designer, Sigma Thermal